

Product Notification

TGA Ref: RC-2020-RN-01132-1

Invacare® Jasmine® Spreader Bar

ARTG: 166395

Notification for the correct Safe Working Limit (SWL) product code label on the Spreader Bar (2PT-45)

Date: 19 November 20

Dear Valued Customer,

Important Safety Information:

The design of the Invacare® Jasmine® Spreader Bar (2PT-45) is in compliance with harmonised standards and is safe for use, when following the instructions in the User Manual.

We would like to advise of a notification regarding the incorrect labelling of the product code and SWL label of 180kg. The Invacare® Jasmine® Spreader Bar (2PT-45) is fit for purpose with a SWL limit of 200 kg.

A new adhesive label has been created to be placed on the spreader bar on one hook end to alert and inform users of the correct SWL of 200kg.

From Monday 16 November, Invacare will be mailing out a notification, a Customer Acknowledgment letter and a replacement label to all our customers affected by this issue.

We request that our Customers provide a response via the Customer Acknowledgment no later than 90 days after receipt.

Due to the delay in shipment of the adhesive label from the manufacturer, our Invacare® Jasmine Spreader Bar accessories in-stock have been placed on quarantine hold.

We apologise for the inconvenience and appreciate your patience. Should you have any queries please feel free to contact the Invacare Quality Department at gara@invacare.com.au



Kind Regards

Merissa McLocklan

Quality Assurance Officer Australasia